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NOTTINGHAM CITY COUNCIL OVERVIEW AND SCRUTINY COMMITTEE

Date: Wednesday, 8 October 2014

Time: 2.00 pm

Place: LB31-32 - Loxley House, Station Street, Nottingham, NG2 3NG

Councillors are requested to attend the above meeting to transact the following business

Acting Corporate Director for Resources

Governance Officer: Angelika Kaufhold Direct Dial: 0115 8764296

<u>AGEN</u>	<u>DA</u>	<u>Pages</u>
1	APOLOGIES FOR ABSENCE	
2	DECLARATIONS OF INTERESTS	
3	MINUTES To confirm the minutes of the meeting held on 3 September 2014	3 - 6
4	TRANSFORMING REHABILITATION SERVICES - HOW CAN THE NEWLY ESTABLISHED PROBATION SERVICE IN NOTTINGHAM MITIGATE THE RISKS ASSOCIATED DURING THIS TRANSFORMING	2.10 pm
а	BRIEFING PAPER TO BE PRESENTED BY PETER MOYES, DIRECTOR FOR CRIME AND DRUGS PARTNERSHIP	7 - 12
b	BRIEFING PAPER BY THE DERBYSHIRE, LEICESTERSHIRE, NOTTINGHAMSHIRE AND RUTLAND COMMUNITY REHABILITATION COMPANY LIMITED AND NATIONAL PROBATION SERVICE Briefing paper to follow	
5	EDUCATION UPDATE Briefing paper by Nick Lee, Head of School Access and Improvement	2.50 pm 13 - 20

Report of Head of Democratic Services

7 INFORMATION ITEM - RESPONSES TO THE RECOMMENDATIONS TO THE SCRUTINY REVIEW PANELS CARRIED OUT DURING 2013-14

Report of Head of Democratic Services to follow

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE GOVERNANCE OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

CITIZENS ATTENDING MEETINGS ARE ASKED TO ARRIVE AT LEAST 15 MINUTES BEFORE THE START OF THE MEETING TO BE ISSUED WITH VISITOR BADGES

CITIZENS ARE ADVISED THAT THIS MEETING MAY BE RECORDED BY MEMBERS OF THE PUBLIC. ANY RECORDING OR REPORTING ON THIS MEETING SHOULD TAKE PLACE IN ACCORDANCE WITH THE COUNCIL'S POLICY ON RECORDING AND REPORTING ON PUBLIC MEETINGS, WHICH IS AVAILABLE AT www.nottinghamcity.gov.uk. INDIVIDUALS INTENDING TO RECORD THE MEETING ARE ASKED TO NOTIFY THE GOVERNANCE OFFICER SHOWN ABOVE IN ADVANCE.

NOTTINGHAM CITY COUNCIL

OVERVIEW AND SCRUTINY COMMITTEE

MINUTES of the meeting held at LB31-32 - Loxley House, Station Street, Nottingham, NG2 3NG on 3 September 2014 from 14.00 - 14.55

Membership

<u>Present</u> <u>Absent</u>

Councillor Brian Parbutt (Chair) Councillor Neghat Nawaz Khan

Councillor Glyn Jenkins (Vice Chair) Councillor Thulani Molife

Councillor Azad Choudhry Councillor Mohammed Saghir

Councillor Georgina Culley (from 14:35) Councillor Marcia Watson
Councillor Gul Nawaz Khan Councillor Pat Ferguson

Councillor Gui Nawaz Khan Councillor Pat Ferguson
Councillor Ginny Klein

Councillor Anne Peach Beverley Denby (Third Sector

Councillor Roger Steel Advocate)
Councillor Carole-Ann Jones

Colleagues, partners and others in attendance:

Richard Matthews - Parent Governor Representative

Laura Catchpole - Policy Officer

Liz Jones - Interim Head of Policy

Jane Garrard - Overview and Scrutiny Co-ordinator Angelika Kaufhold - Overview and Scrutiny Co-ordinator

20 APOLOGIES FOR ABSENCE

Councillor Neghat Khan
Councillor Thulani Molife
Councillor Mohammed Saghir
Councillor Marcia Watson
Beverley Denby (Third Sector Advocate)

21 <u>DECLARATIONS OF INTERESTS</u>

None

22 MINUTES

Subject to amendments recording Beverley Denby (Third Sector Advocate) as present and Councillors Culley and Ferguson as absent, the Committee confirmed the minutes of the meeting held on 9 July 2014 as a correct record and they were signed by the Chair.

23 THE NOTTINGHAM PLAN - YEAR 4 (2013-14) ANNUAL REPORT

Liz Jones, Interim Head of Policy, introduced the Nottingham Plan to 2020 Annual Report for Year 4 (2013-14) and gave a presentation highlighting the following issues:

- a) The Nottingham Plan to 2020 is 'owned' by the One Nottingham Board.
- b) Reviewing progress over the last 4 years of the Plan, performance is 'looking good' for about half of the measures; 'looking less good' with room for improvement in about one third of the measures; and there are some measures for which data isn't available every year and therefore a current assessment is not possible.
- c) Measures of new business growth and Gross Value Added (GVA) are moving in the right direction and the visitor economy remains strong across both City and County in terms of both foot fall and spend.
- d) The overall employment rate is holding up, despite the increasing numbers of jobs and people helped into work being counterbalanced by increases in the working age population.
- e) The levels of children living in poverty (measured as the percentage of children who live in workless households) has remained static throughout the 4 years of the Plan.
- f) The Citizens Survey found that 88% of people are satisfied with their local area, which is the highest level achieved to date.
- g) Fuel poverty has worsened compared with other Core Cities. The factors affecting this include energy efficiency of properties, household income and the cost of energy tariffs.
- h) The number of teenage conceptions has continued to fall and there has been a 24% reduction since 2010. The City is on track to achieve the target of a 50% reduction by 2020 but levels are still higher than the England average.
- i) Performance in school attainment has improved both at Key Stage 2 and the best ever performance at GCSE level in 2013, but Nottingham is still the worst performing Core City. There appear to be issues at the transition stage between primary and secondary school.
- j) Levels of child obesity remain higher than the England average.
- k) Following more significant reductions in previous years there was a small fall in crime during 2013/14.
- There has been an increase in the number of people successfully completing drug treatment but the City is currently not on track to meet targets for this. Some of the reasons for this are that the measure of success is more challenging and requires abstinence from drugs and alcohol for 6 months, and services are seeing increasingly complex cases.
- m) Following a blip in 2012/13 in the downward trend in smoking prevalence, it reduced by 3% in 2013/14. Progress is on track to meet 2020 targets for physical activity by adults and the proportion of people with poor mental health has decreased to the lowest level since 2010. However, the City continues to have high levels of alcohol-related hospital admissions (a proxy measure for the use and harm caused by alcohol) and despite an emerging positive picture on health there are still high levels of health inequality both within the City and compared with other areas of the country.

- n) CO₂ emissions continue to fall and levels of energy produced by low or zero carbon technologies has risen.
- o) The recycling rate remains challenging and significant improvement can only be achieved by collecting food waste to be composted. This would require access to an anaerobic digester which is very expensive and currently not affordable.
- p) It is proposed that the Joint One Nottingham and Scrutiny Performance Panel meeting to be held on 12 September look at the concerns about performance in fuel poverty, child obesity and alcohol-related hospital admissions; and explore further the issues around growth and jobs.

Following questions from councillors, Liz Jones and Laura Catchpole, Policy Officer, provided the following additional information:

- q) 37 key performance measures are tracked using the Council's Covalent performance management system. There is a 10 year profile for each measure and performance against tolerance levels determines whether a measure is flagged as green, amber or red for that year. Many of the measures use nationally produced data. This is robust and useful because it means that performance can be compared with other local authority areas. Many of the health measures are taken from the Public Health Outcomes Framework. Measures based on citizen perception use local methods and measures because there are no longer national surveys measuring these issues.
- r) While levels of child poverty and fuel poverty are influenced by national factors there are a range of local interventions that the Council and its partners make to try and address these issues. There are some factors which can be more successfully influenced locally than others and consideration needs to be given to where the greatest value can be added.
- s) The desired outcomes and targets of the Plan were refreshed last year, and some targets were amended to ensure that there was the appropriate level of challenge for the City.
- t) Direct levers to improve educational achievement have reduced but there are still indirect levers available, for example influencing the expectations and culture of children and their families; and establishing the Governors Academy to improve governance in schools. Councillor Parbutt reminded councillors that school attainment was due to be considered in more detail at the Committee's next meeting.

The Committee concluded that it was happy with the proposed areas of focus for the Joint One Nottingham and Scrutiny Performance Panel and had no further comments or recommendations in relation to performance against the Nottingham Plan to 2020 at this time.

RESOLVED to agree that Councillors Culley, Jenkins, Klein, Molife and Parbutt take part in the Joint One Nottingham and Scrutiny Performance Panel.

24 PROGRAMME FOR SCRUTINY

Angelika Kaufhold, Overview and Scrutiny Co-ordinator, introduced a report of the Head of Democratic Services detailing the scrutiny work programme for 2014/15.

Overview and Scrutiny Committee - 3.09.14

She informed the Committee for the next few months the majority of scrutiny activity would take place through the Overview and Scrutiny Committee and health scrutiny committees, and it was proposed that the scrutiny review panels be put temporarily on hold while officer resource was recruited. During this period the Scrutiny Chairs will have opportunity to chair the Overview and Scrutiny Committee to develop their skills and experience in chairing.

The Committee noted that a meeting of the Call In Panel was scheduled for 11 September 2014.

RESOLVED to:

- (1) Add the outcomes of, and action taken since the OFSTED safeguarding inspection to the work programme for January 2015;
- (2) Move consideration of implementation of the Citizen First/
 Customer Access Programme to February 2015;
- (3) Temporarily put on hold the programme of scrutiny review panels; and
- (4) Move the Committee's meeting in November to 12 November 2014 at 2pm.

overview and scrutiny briefing note

Topic:	Transforming Rehabilitation – how can the newly established Probation Service in Nottingham mitigate the risks associated with
	its transformation
Requested by:	Overview and Scrutiny Panel
Submitted by:	Peter Moyes, Director CDP
Date submitted:	12 th September 2014

1.0 Introduction and Context

- 1.1 The Crime and Drugs Partnership (CDP) is the local Community Safety Partnership (CSP). The Crime and Disorder Act 1998 established CSPs, placing a statutory duty on public authorities (referred to as Responsible Authorities¹) to co-operate in order to formulate and implement a strategy for the reduction of crime, disorder and reoffending and for combating substance misuse in the area.
- 1.2 This is one of two reports before the Overview and Scrutiny Panel. The report by colleagues from the National Probation Service (NPS) and Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation Company (DLNR CRC) will provide more detail about present arrangements and service performance.
- 1.3 'Transforming Rehabilitation: A Strategy for Reform'² published in May 2013 set out how the rehabilitation of offenders will be transformed. As part of this process Nottinghamshire Probation Trust (NPT) was dissolved on 31st May 2014. On 1st June 2014 two new organisations became responsible for offender management;
 - a) NPS manages initial risk assessments, court work, high risk offenders, and specialist services such as Multi-Agency Public Protection Arrangements (MAPPA) and victim work. Nottinghamshire is part of the NPS Midlands region.
 - b) DLNR CRC³ provides services for medium and low risk offenders and interventions for all offenders, including Through the Gate. This work has been put out to the market and the Ministry of Justice (MoJ) intends to announce that contracts have been awarded by the end of 2014 with a view to contracts being signed by spring 2015 as outlined in appendix 1. Voluntary and community sector groups will be able to bid to be part of the supply chain as second and third tier providers of services.
- 1.4 There are a number of changes that the Transforming Rehabilitation (TR) process will make to the way in which offenders are rehabilitated and where changes to legislation were required, these have been addressed as part of the Offender Rehabilitation Act 2014.
- 1.5 One significant impact of TR still to be implemented is the requirement that all offenders who receive a custodial sentence of more than one day will be subject to licence on release. Currently release on licence automatically applies to young

³ There are 21Contract Package Areas (CPAs) across England and Wales and within that there are 21 CRCs operating as going concerns that from 2015 will be run by contracted organisations.



¹ s5,s6 and s7 Crime and Disorder Act 1998

² Transforming Rehabilitation: A <u>Strategy for Reform</u>

offenders receiving a custodial sentence; however it only applies to adults sentenced to more than 12 months imprisonment. Offenders will be released from 'resettlement prisons' located in the geographical area where the offender lives. Locally for adult males this would be HMP Nottingham. This will enable access to the same provider of rehabilitative interventions in the prison and local community as part of the 'through the prison gate' approach. Whether the secure estate will be ready to implement this approach is not yet known.

2.0 Partnership working

- 2.1 There are a number of strategic and operational partnerships across Nottingham City to which NPT contributed. Prior to the new organisations coming into effect on 1st June 2014, partners were notified of the forthcoming changes and who would be representing NPS and DLNR CRC regarding future meetings and work streams.
- 2.2 The MoJ has set out arrangements⁴ for statutory partnerships such as CSPs, Multi-Agency Public Protection Arrangements (MAPPA), Safeguarding Children and Adults Boards, Youth Offending Teams and Victims. The NPS and DLNR CRC are identified as responsible authorities and therefore required to contribute as appropriate to these partnerships.

3.0 Nottingham City Council Context

- 3.1 Whilst the TR agenda has been in the public domain for some time, the controlled release of information has been tightly managed by the MoJ. Each CPA has an allocated Competition Support Manager from the MoJ who has liaised with local strategic partners and set up an advisory panel in that area of which there is representation from the CDP and Nottinghamshire Office of the Police and Crime Commissioner. The Panel have met with the MoJ to assist in shaping local elements of the service specification and will continue to liaise with the MoJ throughout the TR process. The Panel will be consulted about local performance and effectiveness particularly when new arrangements are in place. Nottingham City Council and other local partners will not have direct involvement in the tendering process and awarding of contracts.
- 3.2 The CDP represented the Council at a MoJ hosted Bidder Engagement Event on 28th February 2014 where potential bidders were invited to visit Nottinghamshire and hear from strategic partners about key plans and priorities. Presentations also addressed existing effective partnership arrangements and future development opportunities.
- 3.3 The CDP attended a Corporate Leadership Team meeting in December 2013 and Department Leadership Team meetings in February and March 2014 informing Council colleagues of the impending changes. Departments were encouraged to consider the impact of TR upon them and how this could be managed.

Briefing note for overview and scrutiny councillors

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produced by CDP

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⁴ Ministry of Justice, Statutory Partnerships and Responsibilities, November 2013

4.0 Risks arising from the TR process to Nottingham City and the Council

- 4.1 To date, concerns about risk have been mostly internal to NPS and DLNR CRC as these involved maintaining day to day operations, managing risk presented by offenders and contributing to statutory and voluntary partnerships whilst undertaking such a significant restructuring process.
- 4.2 The risks as they relate to or impact on Nottingham City Council are as follows;
 - Future provider of services to low and medium risk offenders is unknown
 - Performance management arrangements are unclear
 - Impact of future changes to the way in which unpaid work is delivered
 - Increased demand for local services
 - Transition of young people from the Youth Offending Service to adult provision?
 - Readiness of the secure estate to deliver the 'through the prison gate' approach.
- 4.3 Until the MoJ announce who the local CRC contract has been awarded to, the council and other partners are unable to begin building a working relationship with the new provider. The business interests of this new provider and how the future operating model will change over time is unknown along with the potential impact on local service providers until second and third tier supply chains are formed.
- 4.5 Performance management information and exception reporting is considered as part of the county wide Reducing Reoffending Board (RRB) chaired by Peter Moyes, CDP Director. The RRB reports in to the Local Criminal Justice Board chaired by Chris Eyre, Chief Constable of Nottinghamshire Police. DLNR CRC consists of three counties each with a Police and Crime Plan and the NPS Midlands region contains nine Local Delivery Unit Clusters. The challenge will be about how to maintain focus on local issues affecting the city and its citizens when much broader structures are in place.
- 4.5 Nottingham City Council identifies projects and work opportunities which are performed by offenders as part of community payback⁵. A future provider may change how unpaid work is delivered and this may impact on the way in which projects are received by the City Council and citizens. Currently the Council receives approximately 165,000 hours of this service across a range of projects. These include; ground clearance, gardening and decorating at residential establishments and clearing up at community events such as Goose Fair. In order to provide a financial context and understanding of the extent of this free service, estimated costs of similar provision based on the living wage rate and which take into account on costs, supervision, transport and equipment are £360,000 £400,000 per annum.
- 4.6 Following the implementation of licences for all serving more than one day in prison, estimates suggest that a further 1,100 adult male offenders will be released from HMP Nottingham on licence per year. This will place an increased demand on local services as offenders will be required to access these instead of possibly accessing these on a voluntary basis. These services provide routes out of offending such as

Briefing note for overview and scrutiny councillors



produced by CDP

⁵ A court imposed requirement that an offender performs a number of hours of unpaid work as part of their sentence

accommodation, health and education, training and employment. This includes criminal justice substance misuse services of which there are uncertainties about financial settlements from partner agencies and the contractual arrangements post November 2014.

- 4.7 Young offenders when reaching 18 years transfer from the Youth Offending Team ((YOT) which is part of Nottingham City Council's Children and Families Department) to adult offender provision. Previously as part of a specific project between the YOT and NPT, young people were given additional support in order to manage the transition process effectively. This was undertaken by a specialist team within the Trust however this approach was disbanded as part of the restructuring process and staff were assigned to other teams across NPS and DNLR CRC. NPS still has its specialist team.
- 4.8 The extent to which the secure estate will be ready to implement the 'through the prison gate' approach is not yet clear. It requires the transfer of offenders to a nearby resettlement prison to serve the final three months of their sentence so that they can access locally provided rehabilitative services whilst in prison and on release thus providing timely and seamless intervention for the offender. The Governor of HMP Nottingham, recently informed the LCJB that the prison manages the reception of 500 new prisoners each month and 1,700 movements and that this makes it a particularly busy prison. He estimates that HMP Nottingham is currently 70% compliant with resettlement requirements.
- 4.9 In order for the 'through the prison gate' approach to be effective, the prison system needs to have the flexibility to transfer prisoners and requires each prison environment and staffing levels to be safe and stable enough for the rehabilitative services to be able to operate effectively in a secure setting. The local resettlement prisons for female offenders and young offenders (under 21) are out of county and therefore these groups are unlikely to experience the intended benefits of seamless rehabilitation services on their return to Nottingham.
- 4.9 The exact nature and extent of these risks outlined above are unknown at this stage and remains dependant on factors beyond the remit and control of the city council. However, there is a reputational risk to the image of the city should some or all of the risks and coupled with a possible increase in reoffending emerge over time.

5.0 Conclusion and recommendations

- 5.1 Providers to deliver new CRC contracts will be announced at the end of 2014 and following a period of mobilisation they will take responsibility for medium and low risk offender management from April 2015. The new provider will be obliged to contribute to statutory and non-statutory partnership working according to the service specification and bid submitted.
- In the meantime, the CDP continues its work within the city and wider partnership. The NPS and DLNR CRC as responsible authorities also continue to contribute to partnership working so that the preferred provider has an established and evidence based foundation on which to proceed.



As outlined above, the prison service has a pivotal role in the TR process. Therefore 5.3 the panel may wish to revisit this topic at a future date when it will be able to hear from the new provider of low and medium risk offender management services and the prison service.

Appendix 1 – Press release dated 3rd September 2014.



The MoJ received more than 80 bids to win regional rehabilitation contracts and lead the new era in a fight against reoffending.

There is strong competition in all regions with an average of 4 bidders for each area. More than half of the bidders include a charity, mutual or social enterprise.

Justice Secretary Chris Grayling said:

"This competition represents a real opportunity for us to introduce new ways of rehabilitating offenders, where charities with proven track records in housing ex-prisoners could be working in hand in hand with drug treatment providers and companies with expertise in getting offenders into work or training.

It's really encouraging to see such a range of organisations coming together to bid for this work because only by taking a truly fresh approach will we be able to make a real dent in reoffending."

The MoJ is expected to award contracts by the end of 2014. A limit has been put in place that will prevent any organisation from winning more than 25% of the total value of the competition, to ensure a diverse range of providers that will encourage quality and innovation.

For more information see the press release or visit the Transforming Rehabilitation pages.



overview and scrutiny briefing note

Topic:	Education Update - including provisional 2014 results, progress of the Education Improvement Board and the future role of Overview and Scrutiny
Requested by:	Alison Michalska, Corporate Director for Children & Adults
Submitted by:	Nicholas Lee, Head of School Access and Improvement
Date submitted:	12 September 2014

This note seeks to outline initial analysis of the provisional 2014 results for Key Stage 2 and Key Stage 4. The note provides historical and comparative data where this is available to provide members of Overview and Scrutiny Committee with a view of changes in performance on educational attainment in Nottingham City over time and in comparison with national and statistical neighbour averages.

In November 2013 Ofsted inspected seven secondary schools and academies in Nottingham City. Ofsted found that all seven schools were judged to require special measures or have serious weaknesses. In response to this Nottingham City Council established the Nottingham City Schools Challenge Board to drive improvements in the schools concerned but also to initiate prompt activity around broader societal issues which impact on schools like poor attendance and behaviour of pupils. Following significant changes to membership and consultation with schools the Challenge Board has now been reshaped and renamed as the Education Improvement Board. This note seeks to update members of Overview and Scrutiny Committee on the progress that has been made to date.

Despite significant changes in the educational landscape local authorities still have a significant part to play in supporting school improvement, whatever their governance arrangements. Individuals schools are responsible for their own improvement but Nottingham City Council still retains a key strategic role in ensuring that schools deliver positive outcomes for children in the City and acting as champion for pupils and their parents where schools do not deliver quality teaching and learning opportunities. Overview and Scrutiny is a key tool to hold the local authority and other key partners to account. This note summarises the key findings of the report 'Back to schools: Ways for scrutiny to influence local education and support school leaders to improve results', issued by the Local Government Association (LGA) and Centre for Public Scrutiny (CfPS) in October 2013. It also proposes some potential options with regards to the future role of Overview and Scrutiny in considering key educational issues for the City.

Provisional Results 2014

Provisional results for the end of Key Stage 2 and 4 are summarised below. These refer to the summer exams taken by 11 year olds (SATS) and 16 year olds (GCSE and equivalent) in Nottingham city schools and academies. It does not include the results of city resident children educated either in private schools or state schools outside of the city. As the majority of Nottingham resident 18 year olds sit their A level exams in FE or Sixth Form Colleges those results will be reported later in the year when we have received city-wide data. When the full national data sets are published in 2015 we would also seek to provide a fuller picture of the outcomes for all city resident pupils at Key Stages 2 and 4 – irrespective of where they attend school or college.

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Key Stage 2

National Curriculum standards have been designed so that most pupils will progress by approximately one level every two years. This means that by the end of Key Stage 2, pupils are expected to achieve level 4. Pupils are expected to have made two levels of progress between Key Stage 1 and Key Stage 2.

National curriculum assessments are made through testing and teacher assessment, providing complementary information about pupils' attainment. The tests are designed to show what pupils have achieved in selected parts of a subject at the end of each Key Stage. Teacher assessment (TA) is the teachers' judgement of each pupil's performance in the entire subject over the whole academic year.

Test results

73% of pupils achieved level 4 or above in all **of reading, writing and mathematics** – this is the same as 2013. Nationally this is 78% (2014) and 76% (2013). In Nottingham, girls performed better than boys with 77% to 70%, however the gap has narrowed from 12% in 2013 to 7% in 2014.

71% of pupils achieved level 4 or above in the **grammar, punctuation and spelling** test compared to 72% in 2013. Nationally this is 76% (2014) and 74% (2013). In Nottingham, girls performed better than boys with 76% to 67%, however the gap has narrowed from 12% in 2013 to 9% in 2014.

83% of pupils achieved level 4 or above in the **reading** test - this is the same as 2013. Nationally this is 88% (2014) and 86% (2013). In Nottingham, girls performed better than boys with 85% to 82%, however the gap has narrowed from 9% in 2013 to 3% in 2014.

82% of pupils achieved level 4 or above in the **mathematics** test compared to 83% in 2013. Nationally this is 85% (2014) and 85% (2013). In Nottingham, girls performed better than boys with 82% to 81%, however the gap has narrowed from 3% in 2013 to 1% in 2014.

80% of pupils achieved level 4 or above in the **writing** teacher assessment compared to 79% in 2013. Nationally this is 85% (2014) and 84% (2013). In Nottingham, girls performed better than boys with 85% to 75%, however the gap has narrowed from 15% in 2013 to 10% in 2014.

Expected Levels of Progress Data

Reading: 90% (up 2 percentage points from 88% in 2013). Nationally this is 91% (2014) and 88% (2013).

Writing: 92% (no change from 2013). Nationally this is 93% (2014) and 92% (2013).

Mathematics: 90% (up 2 percentage points from 88% in 2013). Nationally this is 89% (2014) and 88% (2013).

The key message for Nottingham is that whilst the continuous rate of improvement we have witnessed over the last few years appears to have slowed there is a very pleasing narrowing of the attainment gap between boys and girls.



- In reading, writing and mathematics the gap between girls and boys has narrowed from 12% to 7% (a gain of 5%).
- In reading the gap has narrowed from 9% to 3% (a gain of 6%).
- In writing the gap has narrowed from 15% to 10% (a gain of 5%).
- In mathematics the gap has narrowed from 3% to 1% (a gain of 2%).

These results show that our primary schools are working effectively to overcome the potential barriers to boys' achievements. This is because schools have taken steps to make sure the curriculum is motivating boys and extra support is provided so that they make good progress in their learning.

Closing the gap between boys and girls is a national concern. It is pleasing to note that our city primary schools are responding to this challenge and seeing the results of their efforts.

Key Stage 4 results

The reporting of GCSE and equivalent results at this stage of the year must be done with a major health warning as the results are strictly provisional and subject to appeal and remarking. This year there has been particular volatility in the results being reported by schools due to the impact of a number of changes in both how the examination system is organised and marked and in what is being reported.

GCSEs are now taken in a linear fashion:

- the Speaking and Listening unit in English has been removed from the overall grade and is reported as a separate endorsement;
- also in English, the written exam component now contributes 60% of the overall grade rather than 40% (the remainder being controlled assessment);
- and a change in the accountability measure means that a candidate's first result counts in school performance tables.

Furthermore the range of 5 A*-C equivalent courses that have been accepted as eligible for equivalency reporting has been significantly reduced this year. For schools that have traditionally entered large numbers of pupils into these GCSE equivalent courses the change in their reported success rate is likely to be significant.

Provisional Result

The provisional figure for Nottingham based upon the returns from 13 of 14 state funded schools and academies is 47% of pupils achieving 5 A*-C GCSEs including English and Mathematics or their equivalent. This represents a 3% drop on the 2013 published figure of 50%. At a school level this means that 9 of the 13 schools and academies that have released data are reporting a drop compared to their 2013 result (as noted above, however, this is not a direct like for like comparison due to different qualifications being included in the respective datasets). Provisional national results will be published in October 2014 and full school tables in January 2015.



Update on progress of the Education Improvement Board

Behaviour

The Behaviour task and finish group reports to the City Education Improvement Board and is tasked to:

- 1) develop and drive the behaviour strategy for Nottingham City
- 2) challenge and hold schools and academies in the City to account for the implementation of their plans for improving behaviour
- 3) monitor progress and key outcomes, removing barriers to improvement and putting in place mitigating action where necessary.

The group has established with the Secondary Heads Partnership a new method for recording incidents of unacceptable behaviour under common categories. Secondary headteachers have agreed to record their use of fixed-term exclusions and other internal sanctions and submit these to the group each term. This will enable the group to produce regular summary trends for the Education Improvement Board. The headteachers have agreed that data collated school-by-school may be shared. This will enable all headteachers to see where behaviour is improving quickly and where it is not and how they are doing in relation to other City schools. The strategies that are successfully leading to rapid improvements in behaviour will be disseminated.

The secondary schools in formal Ofsted categories of concern have agreed that the task and finish group will undertake regular reviews of the effectiveness of their Behaviour Management Policies. The reviews are jointly conducted by David Anstead (former senior HMI) and Anna White, Behaviour Consultant with the Secondary Heads Partnership. Each review results in a written report summarising how Ofsted would be likely to judge behaviour on the evidence gathered, recommendations for improvement and targets agreed with the school for improved behavioural data. The targets must be sufficient for the school to be judged at least 'good' by the end of 2015.

Reviews have been completed for Ellis Guilford School, Bulwell Academy, Big Wood School and Farnborough School. Reviews of NUSA, Djanogly City Academy and Bluecoat Beechdale will be completed during October 2014.

The group utilises trends in the behavioural data and the recommendations of the reviews to broker additional specific support to bring about more rapid improvement where progress is seen to be lagging.

Attendance

Effectiveness of targeting of intervention within schools

A review of all 'Challenge' Schools' (those inspected by Ofsted in November 2013) registers and attendance approaches was undertaken and recommendations made about the targeting of interventions. Pupils at Risk registers were also updated to include attendance issues. This academic year the Attendance Protocol will be re-launched, updated to include Pupils at Risk registers advice for all primary and secondary phases. A pupil survey is being trialled in primary schools through the Learning Trust to pull together more intelligence about



pupils and the Secondary Partnership has been scoping the possible introduction of *PASS* (*Pupil Attitudes to Self and School*).

Effectiveness of previous attendance campaigns and rewards in schools

Nottingham have initiated a new city and school-specific attendance improvement campaign. The first two stages have been delivered, these are a Get in School: zero tolerance message to parents in all City schools plus a community blitz and a Get In:Spired: celebration event at the Council House (Lord Mayor's Attendance Awards) plus a supplement in the Nottingham Post. The next phase starting now in all challenge schools is a competition to send best attending class from the seven secondary schools to an exclusive gig in the City. Classes with the best record from each school will be taken to a secret location for the special performance, which is being organised by CapitalFM in conjunction with Nottingham City Council. Schools will measure attendance over the autumn term, with pupils being urged to 'Get In:volved to Get the Gig'. The best class or tutor group from each school will join up for the concert by chart pop band Neon Jungle, who are fronting the campaign for CapitalFM with a special video, website and radio adverts. Breakfast Show presenters Dino and Pete will launch the campaign in special assemblies at each school.

Effectiveness and efficiency of partnership resource that impacts on attendance

Priority Families (Nottingham's Troubled Families Programme) has had a key focus on attendance. The latest return to DCLG shows that 94.5% of the target group have been worked with and 91% of families experienced improved outcomes. New Priority Families accredited practitioners are now being linked directly to 'Challenge' schools. The School Nursing Review has been completed and the new Delivery Model is being rolled out. A Health Improvement Questionnaire has been piloted in a number of schools and the results flagged with an attendance impact flag to provide specific reports to schools on this issue. The effectiveness of these reports to target interventions to improve attendance will be monitored and then promoted to all schools when appropriate. Nottingham has developed a Young People's Emotional Wellbeing Pathway. The pathway is now out for consultation and will bring together organisations and services that work with children and young people with emotional wellbeing needs to ensure they receive the right support at the earliest opportunity. Further to this Nottingham has begun work on a wider Right Support, Right Time Review with the key focus of ensuring children are school ready and life ready.

Impact of school admission issues on attendance

A dedicated officer has been put in place to undertake casework and a review of the pupils without a school place (WASP) and children missing education (CME). A review of the Admissions Service has begun looking at the admissions process. A number of alternative teaching venues have been identified and have been used to increase school capacity. This is alongside a longer term capital build programme to increase the intake of primary schools which in underway.

Support network available for attendance

The established Behaviour Improvement Network has been expanded to cover attendance improvement network and a self-help network for School Attendance Officers has been set up. A new attendance training offer has been developed for schools and the Nottingham Learning Trust has a new best practise sharing event planned in November.

Attendance of vulnerable groups



A new 3 year contract has been agreed with Welfare Call to collect all Children in Care (CIC) weekly attendance reports and termly meetings with Designated Teachers to highlight the importance of continuity of learning for our CiC pupils is in place.

A new training package has been set up for Social Care teams on the importance of regular attendance to the achievement of our vulnerable children and young people.

Performance

The latest performance data for Autumn 2013 and Spring 2014 shows improvement across both phases and in both overall and also persistent absence (PA).

Primary

Overall Absence: 18% improvement from 5.47% (12/13) to 4.46% (13/14)

Persistent Absence: 32% improvement from 5.27% (12/13) to 3.59% (13/14) (240 less PAs)

Secondary

Overall Absence: 9% improvement from 6.62%* 12/13 to 6.05% 13/14
Persistent Absence: 13% improvement from 8.59%* 12/13 to 7.48% 13/14 (167 less PA's)
* National published data for full year used as proxy due to missing spring term collection in local data

All secondary challenge schools improved Overall Absence except Nottingham University Samworth Academy (NUSA) and all challenge schools improved Persistent Absence except Farnborough.

Governance

There has been a preliminary submission for Nottingham City Council to become a partner organisation to Nottingham Trent University in order to provide courses validated by the University. Once approved, we can then submit a course outline for a Level 4 (1st yr degree level) Certificate in Governance for approval by the School of Education.

The course would be the equivalent of 1st year degree, but the assessment and approach would be tailored directly to Governance practice, to include a mixture of formal training, visits to schools, reporting, presenting, simulation practice in areas such as performance management and exclusions, including residential weekends.

The intention at the end of the course would be that every Governor with a Nottingham Certificate of Governance would have a clear understanding of, and be able to practice, all aspects of governance.

The current timetable is for a January 2015 start, but that largely depends on the validation process.

We have commissioned support from a leading Ofsted Inspector with specialism in Governance, to work with the Governance team on developing the course content and reshaping the current training offer.



The future role of Overview and Scrutiny

"All schools have become more independent of councils in recent years, but the Academies Act 2010, the rapid increase in Academies in many areas and the emergence of Free Schools, has fundamentally changed established relationships. The council is still accountable for promoting academic excellence, protecting vulnerable children, school place planning and a whole raft of other responsibilities. To discharge these through what is effectively becoming in some areas an independent sector, councils need to develop a strong strategic role based on completely new 'rules of engagement'". Back to school: Ways for scrutiny to influence local education and support school leaders to improve results; LGA & CfPS, October 2013.

This report outlines the possible ways in which scrutiny could review education, pupil attainment, governance and the role of councillors and gives examples of where local authorities are already utilising their scrutiny function to support their strategic role and possible topics for scrutiny to consider. The report focuses on five themes:

- 1) Developing relationships with schools
- 2) Reviewing and monitoring performance
- 3) Reviewing approaches to school improvement and support services
- 4) Reviewing governance
- 5) Reviewing and understanding resource allocation

Having considered this report we believe that it would be helpful to have an annual opportunity to bring an update on attainment and progress and a themed debate, which could be agreed every year with the Chair. These topics should be agreed based on contemporaneous intelligence and data to ensure that this is focused on a theme that will add most value. Possible topics for debate could be:

- Work to narrow the gap in educational attainment between vulnerable groups and their peers (including use of Pupil Premium)
- Pupil behaviour and attendance across the local authority
- Recruitment and retention of schools leaders and staff





OVERVIEW AND SCRUTINY COMMITTEE

8 OCTOBER 2014

PROGRAMME FOR SCRUTINY

REPORT OF HEAD OF DEMOCRATIC SERVICES

1. Purpose

To consider and set the overall programme and timetable for scrutiny activity for the forthcoming year.

2. Action required

The Committee is asked to:

- (a) note the items scheduled on the work programme for the Overview and Scrutiny Committee;
- (b) to remind Scrutiny Panel chairs that they will be chairing the following Overview and Scrutiny Committee meetings:
 - 12 November 2014 From "Good to Great" Councillor Gul Khan to chair
 - 3 December 2014 Nottingham Growth Plan Councillor Glyn Jenkins to chair
 - 7 January 2015 Nottingham City Safeguarding Children's Board Annual Report and action plan following OfSTED inspection – Councillor Carole Jones to chair
- (c) to note that the following items should be scheduled annually to provide updates and to respond to specific questions from the Overview and Scrutiny Committee or a commissioned Scrutiny Review Panel:
 - Nottingham City Safeguarding Children Board (NCSCB)
 Annual Report
 - Annual update on pupil attainment, governance and the role of councillors
 - Flood Risk Management the Council is the Lead Local Flood Authority (LLFA) and responsible for bringing the partners together (the Council, Environment Agency and Severn Trent), all of whom have a duty to co-operate under the legislation. This includes feedback requested relating to how community engagement is carried out by the Council's partners and the recommendations arising from the Scrutiny Review Panel held 20 January 2014.
- (d) to appoint the Scrutiny Review Panel Chairs and membership of the following Scrutiny Review Panels:

- (i) How can the Council advance equality and fairness through its commissioning and Procurement practices?
- (ii) To review the responses of sub-groups of the population, including the differing views by area and demographic factors such as age, ethnicity and disability.

 Chair Councillor Carole Jones
- (iii)To review the Council's implementation of the Children and Families Act 2014 Act, focusing on school attendance and the transitioning arrangements to the new Educational Health and Care Plans previously known as 323 assessments or Statement of Special Educational Needs

3. Background information

- 3.1 One of the main roles of the Overview and Scrutiny Committee is setting, managing and co-ordinating the overall programme of scrutiny work. This includes:
 - mapping out an initial programme for scrutiny at the start of the municipal year
 - monitoring progress against the programme throughout the year, and making amendments as required
 - evaluating the impact of scrutiny activity and using lessons learnt to inform future decisions about scrutiny activity.
- 3.2 Councillors are asked to note that a new Senior Governance Officer has been appointed who is responsible for scrutiny and that one of the Scrutiny Review Panels will now be progressed but only 1 at a time.
- 3.3 As a development opportunity for the Scrutiny Review Panel chairs agreed to chair a single meeting of the Overview and Scrutiny Committee. This includes preparation and discussion at the chairs briefing, as well as being supported and mentored by Councillor Parbutt (and the scrutiny team), on best practice how to draw together key points, a conclusion and any recommendations.
- 3.4 In setting the programme for scrutiny activity, the Committee should aim for an outcome-focused work programme that has clear priorities and is matched against the resources available to deliver the programme. It is intended to hold fewer, but more in depth reviews which will enable panels to explore and challenge more.

Commissioning scrutiny reviews

3.5 Delivery of the programme will primarily be through the commissioning of time-limited (2 to 3 meetings maximum) review panels to carry out reviews into specific, focused topics. All reviews must have the potential to make a positive impact on improving the wellbeing of local communities and people who live and/or work in Nottingham; and to ensure resources are used to their full potential, reviews must have a

- clear and tight focus and be set a realistic but challenging timetable for their completion.
- 3.6 In setting the programme of scrutiny reviews, it is important that the programme has flexibility to incorporate unplanned scrutiny work requested in-year. However, the Committee will only be able to schedule unplanned work after it has reassessed priorities across the scrutiny programme and considered the impact on existing reviews of the diversion of resources. When the Committee monitors the overall programme for scrutiny at each meeting there will be opportunity to do this.
- 3.7 The Committee has already been provided with background information on potential scrutiny review items which were discussed at the meeting held on 5 March 2014. The scopes, chair and memberships will need to be agreed for these at forthcoming meetings.
- 3.8 When establishing a review panel, the Committee needs to decide on:
 - a clear and tight remit for the review
 - a timescale within which the review should be carried out
 - size of review panel, including whether any co-opted members should be involved
 - chair of the review panel (to be appointed from the pool of five scrutiny chairs)

and should have regard to the need over the year to engage as many councillors as possible in the scrutiny process.

Schedule of 'overview' items

3.9 The Committee also needs to agree a schedule of 'overview' items to come to future Overview and Scrutiny Committee meetings which is shown at Appendix 1. At each meeting, the Committee will look in-depth at one key strategic issue however, on occasion it may be necessary to have an additional 'topical' or 'urgent' item on the agenda. In addition to providing an opportunity for scrutiny of strategic issues, this approach will support Committee members in having an overview of key current issues affecting Nottingham to inform work programming decisions.

Policy briefings

3.10 Through the process of developing the programme for scrutiny, the Committee may identify issues which call for a policy briefing. The purpose of these briefings is to inform councillors about a current key issue or to prepare councillors for review work that has been commissioned. These informal briefings will not be occasions for scrutiny to be carried out, although they may result in a suggestion for a new scrutiny topic, which would need to be considered by this Committee against the current programme for scrutiny and available resource. Policy briefings will not form part of the Overview and Scrutiny Committee's agenda but will be held separately and be open to all councillors to attend.

Monitoring programme for scrutiny

3.11 On an ongoing basis the Committee will be responsible for managing and co-ordinating the programme for scrutiny and assessing the impact of scrutiny activity. At all future meetings the Committee will monitor the progress of the programme, making amendments as appropriate.

4. List of attached information

The following information can be found in the appendices to this report:

Appendix 1 - Overview and Scrutiny Committee agenda

Appendix 2 - Policy Briefing sessions

Appendix 3 - SRP topics for 2014/15

Appendix 4 - Status of SRP topics for 2013/14

Appendix 5 - Long-list of potential future OSC/SRP topics

5. Background papers, other than published works or those disclosing exempt or confidential information None

6. Published documents referred to in compiling this report

None

7. Wards affected

Citywide

8. Contact information

Contact Colleagues

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The feasibility criteria includes:

Decision making and being a critical friend Public Interest and relevance	Is it a topic/key decision which requires consultation with Overview and Scrutiny prior to the decision being taken. Is the topic still relevant in terms of it still being an issue for citizens, partners or the council in terms of performance, delivery or cancellation of services?	Yes – include. No – apply other criteria and consider removing Yes – apply other criteria and consider inclusion No – apply other criteria and consider removing
Ability to change or influence	Can the Committee actively influence the council or its partners to accept recommendations and ensure positive outcomes for citizens and therefore be able to demonstrate the value and impact that scrutiny can have?	Yes – apply other criteria and consider inclusion No – apply other criteria and consider removing
Range and scope of impact	Is this a large topic area impacting on significant areas of the population and the council's partners or significant impact on minority groups. Is there interest from partners and colleagues to undertake and support this review and will it be beneficial?	Yes – apply other criteria and consider inclusion No – apply other criteria and consider removing
Avoidance of duplication of effort	Is this topic area very similar to one already being scrutinised in another arena or has it already been investigated in the recent past?	Yes – consider involvement in the existing activity or consider removing No – apply other criteria and consider inclusion.

Overview and Scrutiny Committee agenda - List of topics for 'overview' items

Below is a list of 'overview' items (based on background research and intended to encompass the broad remit of Overview and Scrutiny) to be included on the agendas for meetings of the Overview and Scrutiny Committee for 2014/15. It is intended that the Committee will consider one strategic overview item at each of its meetings. Agreed items will be scheduled depending upon timeliness for the item and availability of contributors.

Date of meeting	Focus	
12 November 2014 Date changed	From "Good to great" – changing the Council's operating model – the realignment of council services:	
Date changed	What is the focus for restructure and how are public services	
Chair: Councillor	being realigned to deliver more customer focused services	
Gul Khan	and how will this improve services to citizens?	
	What Rotherham and Mid- Staffordshire tell us about	
	scrutiny, and where it's lacking – initial reaction to Professor	
	Alex Jay's report on abuse in Rotherham, produced by the	
	Centre for Public Scrutiny	
3 December 2014	Nottingham Growth Plan – progress in meeting targets to	
Chair: Councillor	tackle youth unemployment in the City, Jobs Fund and	
Glyn Jenkins	Apprenticeships	
	(last attended 2 October 2013)	
7 January 2015	Nottingham City Safeguarding Children Board (NCSCB)	
Chair: Councillor	Annual Report 2012 – 13 and progress on actions following	
Carole Jones	the publication of the OfSTED report in May 2014.	
4.5.1	0::: 5: 1/0 1	
4 February 2015	Citizen First/Customer Access Programme	
Moved from 7 Jan 2015	<u>Implementation</u> – progress and what difference is this making to citizens?	
2013	(last attended 8 January 2014)	
4 March 2015	Overview and Scrutiny workshop to identify possible topics for	
	review for 2015/16	
8 April 2015	TO BE DETERMINED	

List of potential policy briefings

Below is a list of potential topics for policy briefings that have been put forward by councillors to date. The Committee will need to identify any topics to be put forward as ideas for potential policy briefing sessions at this stage – this process can be ongoing throughout the year.

Date	Topic	Comments
TBA	Individual Electoral Registration	

Scrutiny Review Topics 2014/15

	Topic	Comments
1	How can the Council advance	Status – to be scheduled
	equality and fairness through its commissioning and Procurement practices?	Proposed at OSC Feb 2014 by Imogeen Denton referred by EFC Review the procurement strategy and ask how equality measures are included
		 Chair and membership needs appointing by OSC in October 2014 Imogeen Denton and Chair of EFC or representative to contribute Scope to be finalised and approved by OSC
2	NOTTINGHAM CITIZEN'S SURVEY	Status – to be scheduled
	To review the responses of sub- groups of the population, including	CHAIR: Councillor C A Jones
	the differing views by area and demographic factors such as age,	 Identified as a review at the Overview and Scrutiny workshop held in March 2014
	ethnicity and disability	 Scope needs to finalised with chair and submitted for approval to OSC
		Membership needs to be appointed
2	CHILDREN AND FAMILIES ACT	Status – to be scheduled
	To review the Council's implementation of the Children and Families Act 2014, focusing on school attendance and the transitioning arrangements to the	 Proposed by Beverly Denby, 3rd Sector Advocate Chair and membership needs appointing at OSC in October 2014 Panel will include the co-opted representatives for educational issues
	new Educational Health and Care Plans previously known as 323 assessments or Statement of Special Educational Needs	Scope to be finalised and submitted for approval to OSC
	Exploring the implications of the changing educational landscape Part 2 (final meeting)	Glyn Jenkins (chair) Azad Choudhry Sally Longford Thulani Molife
	Last met on Wednesday 2 April 2014 at 2.00 pm Review temporarily suspended by OSC at July 2014 meeting	Eileen Morley

Review of status of Scrutiny Review Panels 2013/14

* Please note that the recommendations were discussed during the SRP meetings and acknowledged by the contributors at that time. All the minutes, review reports and responses to recommendations have been published on the Council's website on each meeting agenda. A summary of the recommendations and the responses to all the reviews has been published as an information item on the agenda for this meeting (8 October 2013).

Date and Time	Topic	Chair /Membership
23 September 2013	Tackling anti-social behaviour caused by irresponsible dog owners	Mohammed İbrahim (Chair) Glyn Jenkins Gul Khan
Friday 25 October	Ash die back – to review the council's response to the prevalence of ash die back and what methods of monitoring and action are taking place.	Glyn Jenkins (Chair) Gul Khan Mohammed Ibrahim Roger Steel
Monday 11 November 2013	What is the Council doing to monitor and if applicable tackle parking congestion around educational establishments?	Brian Parbutt (chair) Mohammed Ibrahim Glyn Jenkins Roger Steel
Thursday 28 November 2013	How effective is the action being taken by the Council to communicate and enforce its policies relating to wheelie bins on pavements?	Azad Choudhury (Chair) Mohammed Ibrahim Glyn Jenkins Sally Longford Toby Neal
Friday 13 December 2013 at 3.00 pm	Gully Cleaning – since the implementation of the 3 Cities Good Practice Guide for gulley	Glyn Jenkins (chair) Mohammed Ibrahim Gul Khan
Monday 20 January 2014 at 2.00 pm	cleansing in 2012/13, how effective is this proving and how are customer's expectations being managed?	Brian Parbutt Roger Steel
Wednesday 22 January 2014 at 2.00 pm	Is the funding available for tree management and maintenance being used in the most efficient and effective way possible?	Brian Parbutt (Chair) Glyn Jenkins Anne Peach Roger Steel
Monday 3 February 2014 at 2.00 pm	How are the Council and its partners managing responsibilities for the management and upkeep of local public waterways?	Azad Choudhry (chair) Glyn Jenkins Neghat Khan Sally Longford
Wednesday 7 May 2014 at 2.00 pm	Allotments	Mohammed Ibrahim (chair) Glyn Jenkins Anne Peach Roger Steel

2014/15 long-list of possible future items for the Overview and Scrutiny Committee and/or Scrutiny Review Panels

ANNUAL UPDATE ON PUPIL ATTAINMENT.

Governance and the role of councillors

(arising from discussions being held at OSC on 8 October 2014)

ANNUAL FLOOD RISK MANAGEMENT

Required annually, carried out by an SRP in January 2014 (next proposed date 18 months from Jan 2014)

NOTTINGHAM CITY SAFEGUARDING CHILDREN BOARD (NCSCB) ANNUAL REPORT

(being considered at OSC in January 2015 – need to decide best time of year for this to be scheduled at the meeting)

POTENTIAL ITEMS

THE COUNCIL'S BUDGET PROCESS

New scrutiny councillors will need to have training on how to effectively scrutinise the Council's budget process prior to scheduling this item after the new Council is elected and members are appointed.

(Previously an SRP was carried out in November 2011 on the budget consultation process used by the Council)

FUEL POVERTY

What actions are being taken by the Council to support its citizens who in fuel poverty since the Scrutiny Review Panel published its recommendations in 2011?

- focus on enabling citizens to reduce their energy bills through insulation schemes
- the development of the Council's energy company
- the pilot being run by Nottingham City Homes and Experian to enable tenants to develop a credit score by using the rent account data. This should enable tenants to move from pre-payment meters and access better energy tariffs with energy companies

HOUSING IN THE CITY

How is the Council addressing the issue of creating family housing and social/affordable housing Given the census data showing families moving out of city to find suitable family housing?

COMMERCIALISM

With significant budgetary pressures expected for local government until 2019/20 how can Nottingham City Council engender a 'commercial culture' to help manage these pressures? How can we maximise the benefits of grants/charitable funding for the city?

DEMOGRAPHIC CHANGES, EXPLORING TRENDS AND CHALLENGES IN NOTTINGHAM CITY

Understanding our changing population and potential implications to service delivery. Need to explore the changes in demography in Nottingham and how this will impact on: The ageing population; Council services; Health Services etc.

FE COLLEGES - How far is Nottingham City Council supporting Nottingham's Further Education (FE) colleges in order to equip young people with the right skills for local employment?

IT - How is the Council ensuring its IT infrastructure is fit for purpose and meets the requirements of citizens, colleagues and councillors?

TOURISM – what is the Council doing to make Nottingham a tourist destination of choice and how does it know what citizens and tourists want?

STAFF ENGAGEMENT – how can the councillors be sure that colleagues are fully engaged with changes in work practices (commercialism) and need for leaner cost efficient services and structural changes (Good to Great). How are staff morale being measured and their views being sought? When was the last staff questionnaire and when is the next one due? What lessons have been learnt? Are these changes and austerity measures impacting on staff retention?

FIXED ODDS GAMBLING – a recent article in the Nottingham Post highlighted research carried out by the Campaign for Fairer Gambling, gamblers in Nottingham spent £40,896,139 on the machines. Nottingham is amongst the 55 most deprived English boroughs which lost £470m on the gaming machines last year, against £231m in the 115 most affluent areas in the country.

CREDIT UNIONS - An effective way of addressing citizen's increasing use of pay day lenders?

